



## So What? Investigating Root Causes 5 Whys Protocol

15 minutes (or more!)

1. State your empathy debrief theme that connects to your problem of practice. Ask WHY?
2. Restate the answer your group generates, and ask WHY again.
3. Repeat...Why #3?
4. Repeat...Why #4?
5. Repeat....Why #5?
6. **GUT** ✓ - Does this WHY appear to be one of the important potential root causes contributing to our problem of practice?

The root cause we want to focus on to make progress towards our problem of practice is:



## Zoom out to System View

Consider the system. What does it mean for...

People	
Teachers	
Admin	
Families	
Students	
Community	
Systems	
Instructional	<i>E.g. grading practices, pedagogy, curriculum</i>
Use of time	<i>E.g. Master Schedule, professional development/meeting time</i>
Student support	<i>E.g. targeted programs and interventions, counseling, AVID or other courses</i>
Information, Communication & Data	<i>E.g. student information system, data reporting, family communication</i>
Other?	